



Shipping & Returns Policies

Shipping Policy

This Shipping & Returns Policy is part of Lee's Seas Terms & Conditions and should therefore be read alongside our main Terms & Conditions. More specific shipping details are provided on the pages relating to the products being sold.

Please carefully review our Shipping and Returns policies when purchasing our products. This policy will apply to any order you place with us. All times and dates given for the delivery of products are given in good faith but are estimates only.

For EU and UK Customers. This does not affect your statutory rights. Unless specifically noted estimated delivery times reflect the earliest available delivery date and deliveries will be made within 7 days of your order, if the artwork is in stock. For original artworks, delivery will require additional time (up to 14 days).

Do we deliver internationally?

Please enquire about international delivery costs: info@leeseas.com

Are there any shipping restrictions?

Orders cannot be shipped to PO boxes and require physical receipt. Shipments to military addresses may require additional processing time.

What happens if my order is delayed?

If delivery is delayed for any reason we will let you know as soon as possible and will advise you of a revised delivery time.

Returns Policy

Thank you for shopping with Lee's Seas. We are sorry to hear that you are dissatisfied with one or more of our products. However, we endeavor to rectify any issue as quickly and satisfactorily as possible. Please read the following guidance so that we can remediate any issues.

We offer refund and/or exchange within the first 30 days of your purchase if you are dissatisfied with the product or have changed your mind. However, you will be expected to pay for the return postage if there is no damage sustained to the product during its original shipping i.e. the product is in its original state, as advertised.

If the product is damaged (i.e. has been damaged during shipping) then we offer refund and/or exchange within the first 30 days of your purchase. We will also pay for shipping costs. In the event of damage during shipping, we require photographic evidence of the damage sustained to be emailed to: info@leeseas.com

Any items damaged after delivery or during additional transit or installation will not be refundable or exchangeable.

If 30 days have passed since your purchase, you will not be offered a refund and/or exchange.

Eligibility for Refunds and Exchanges

Your item must be in the same condition that you received it.

The item must be in the original packaging.

To complete your return, we require a receipt or proof of purchase.

Exchanges (if applicable)

We only replace items if they are defective or damaged. In this instance we will also over return postage costs. If you need to exchange it for the same item, send us an email at info@leeseas.com and send your item to: Lee's Seas, 11 Goodman Close, Giltbrook, Nottingham NG16 2UR.

Exempt Goods

The following are exempt from refunds:

Any item not in its original condition, is damaged for reasons not due to our error.

Any item that is returned more than 30 days after delivery.

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 14 days.

Late or missing refunds

If you have not received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. If you have done all of this and you still have not received your refund yet, please contact us at info@leeseas.com or +44 (0) 115 877 1035

Returns Shipping

Return items must be sent to the following Address:

Lee's Seas, 11 Goodman Close, Giltbrook, Nottingham NG16 2UR.

You will be responsible for paying for your own shipping costs when returning your item if the item is undamaged and was delivered in the condition advertised. In this instance, shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund, unless paid directly by yourself.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary. See Shipping Policy above.

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